## When anybody can look up your name in the company directory and pay a visit



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In late 2004, I was working in my office, minding my own business. I normally keep my door open, as do most other people.

«Knock-knock»

I turn around. There's somebody at the door.

"Oh, nothing," the person said. "I just wanted to look at you."

I closed the door and drew my blinds.

What would you have done?

(In retrospect, I obviously should have installed a webcam and charged a membership fee.)

Raymond Chen

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