

Debugging: Diagnosing why malloc is failing

 devblogs.microsoft.com/oldnewthing/20140214-00

February 14, 2014



Raymond Chen

A customer had some code which was experiencing memory allocation failures when calling `malloc` (which maps to `HeapAlloc`). The function returns `nullptr`, and `GetLastError()` reports `ERROR_NOT_ENOUGH_MEMORY`. However, there was still plenty of memory free:

- Task Manager reported working set at around 400MB, with a peak of 550MB.
- Using the `_heapwalk` function to compute the total memory used resulted in about 380MB being reported.
- The `_heapchk` function reported no errors.
- The virtual memory size for the process was a little bit more than the working set size.

The customer was continuing their investigation but was looking for some pointers since the bug took a day to emerge. Could it be heap fragmentation? (The program is uses the regular C runtime heap and does not enable the low-fragmentation heap.) One of the suggestions was to run the `VMMMap` utility to see if the problem was exhaustion of virtual address space. And lo and behold, that was indeed the cause. The code had a bug where it was leaking threads. Since the default stack reservation for a thread is 1MB (although typically only a tiny fraction of that ends up being committed and even less being charged against working set), a slow accumulation of threads corresponds to a slow erosion of the virtual address space until you eventually run out.

Once again, it's the address space, stupid.

Raymond Chen

Follow

