## Diagnosing a crash in unloaded\_something.dll

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A failure report came in to the shell team because Explorer crashed at shutdown in what the debugger reported as unloaded\_themeui.dll. Time to dig in.

```
ntdll!RtlpCallVectoredHandlers+0xeb
ntdll!RtlDispatchException+0x81
ntdll!KiUserExceptionDispatch+0x50
<Unloaded_themeui.dll>+0x2bbfbd
0x1fbdebe0
0x1fbdebc0
0x2357ef80
<Unloaded_themeui.dll>+0x2bbfbd:
00007ff8`e384bfbd ?? ???
```

Yup, there's nothing loaded there all right. But let's see what was loaded there before.

```
0:001> lm
...
Unloaded modules:
...
00007ff8`e3590000 00007ff8`e385d000 themeui.dll
00007ff8`e3840000 00007ff8`e385d000 abcdefg.dll
```

So there were two DLLs that used to be loaded at the address that crashed. Which could it be?

```
0:001> !reload /unl themeui.dll
0:001> u 00007ff8`e384bfbd
themeui!ext-ms-win-com-ole32-l1-1_NULL_THUNK_DATA_DLA <PERF> (themeui+0x2bffdd):
00007ff8`e384bfbd 40 ???
```

Well, that doesn't look like code. How about abcdefg?

```
0:001> !reload /unl abcdefg.dll
0:001> u 00007ff8`e384bfbd-80
...
abcdefg!AbcdefgImageList::GetClassImageList+0x1f
00007ff8`e384bfb7 ff1593a20000 call [abcdefg!_imp_SetupDiGetClassImageList]
00007ff8`e384bfbd 85c0 test eax,eax
```

That looks a lot more promising. What appears to have happened is that <a href="mailto:abcdefg.dll">abcdefg.dll</a> called <a href="mailto:setupDiGetClassImageList">SetupDiGetClassImageList</a>, and while the call was in progress, the DLL got unloaded. When the call to <a href="mailto:SetupDiGetClassImageList">SetupDiGetClassImageList</a> finally returned, it returned to an unloaded DLL, which is the source of the crash.

<u>Reconstructing the stack</u> revealed a chain of calls that made sense in the context of abcdefg.dll, so this diagnosis is probably correct. (I've anonymized the name of the other DLL to protect the guilty.)

What happened is that during Explorer startup, <a href="mailto:abcdefg.dll">abcdefg.dll</a> registered a wait with the thread pool on an event, and at shutdown it unregisters the wait. But it unregisters with <a href="mailto:the">the</a> <a href="mailto:UnregisterWaitfunction">UnregisterWaitfunction</a>. If a callback is running at the time the wait is unregistered, the function returns <a href="mailto:ERROR\_IO\_PENDING">ERROR\_IO\_PENDING</a>, but nobody checks. The shutdown code proceeds to unload <a href="mailto:abcdefg.dll">abcdefg.dll</a>, and then we are left executing code that was freed.

The code in **abcdefg.dll** needs to handle the case where the callback is still running at the time the wait is unregistered. You can use <u>the UnregisterWaitEx function</u>, which lets you pass an event that is set when the callback completes, or pass **INVALID\_HANDLE\_VALUE** to wait synchronously for the callback to complete before returning.

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